

Table 15

**COUNTY OF JAMES CITY, VIRGINIA**  
 Operating Indicators by Function/Program  
 Last Ten Fiscal Years

Function/program	Fiscal year									
	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
Police:										
Calls for service	16,053	15,895	15,970	17,678	17,574	18,433	18,574	20,615	21,897	21,319
Major crimes reported (3)	1,542	1,584	1,624	1,642	1,600	992	889	1,049	951	1,007
Major crimes cleared (4)	473	487	642	845	651	320	306	331	359	357
Fire:										
Fire/other responses	1,909	1,832	1,972	2,389	2,307	3,001	2,411	2,822	3,064	3,575
Inspections	1,429	863	793	673	769	894	1,574	1,798	1,486	2,334
EMS responses	3,518	3,827	3,971	4,158	4,227	4,642	4,688	4,869	5,219	4,851
Refuse collection:										
Refuse collected (tons per day)	N/A	N/A	N/A	N/A	N/A	N/A	8.95	10.76	11.83	9.25
Recyclables collected (tons per day)	N/A	N/A	N/A	N/A	N/A	N/A	1.11	1.08	1.43	1.25
Parks and recreation:										
Community center admissions	192,129	234,735	241,048	283,457	284,448	321,656	349,107	333,299	315,480	409,706
Park attendance	N/A	N/A	N/A	N/A	N/A	848,750	1,021,620	1,100,051	1,151,574	1,236,968
Water:										
New connections	836	555	718	683	785	909	1,068	880	694	351
Water mains breaks	N/A	39	80	62	85	62	59	51	42	57
Wastewater:										
New connections	777	478	655	553	603	770	930	884	693	389
Transit:										
Total route miles (1)	247,025	276,978	281,280	301,020	555,766	602,549	619,658	690,675	713,000	635,088
Passengers(2)	196,222	177,730	178,409	137,212	360,707	517,935	527,427	610,360	670,939	770,405

(1) Total actual miles includes demand response (Americans with Disability) and motor bus (fixed routes); includes revenue and nonrevenue miles.

(2) Ridership includes demand response, motor bus, and visitors shuttle (summer service provided by HRT from FY98-02)

(3) Starting FY04 - major crimes and major crimes reported no longer included simple assaults, which were counted in previous years.

(4) Major crimes cleared includes administrative and pending warrant clearances.

N/A: This information is not available.