

James City County emergency information and phone numbers

At the beginning of hurricane season:

- List everything you need to protect from a storm: you, your family, pets, home, cars and boats. Be sure your hurricane plan addresses everyone and everything including pets and property. Enlist the help of other family members and friends to help prepare your plan and secure supplies.
- Create a personalized hurricane plan at www.OneStorm.org.
- Sign up for emergency information updates at www.jccEgov.com/subscribe
- Prepare to “shelter in place” with enough food, water, medication and other supplies to live without water or power for at least two weeks
- Identify friends and family with whom you can shelter if you do not believe it is safe to stay in your home.
- Call James City County at 259-3171 for special needs assistance. If you have special medical needs, contact your physician for special instructions.
- Trim trees, consider window protection, and make other structural reinforcements now.
- Acquire all safety gear and take a class in how to operate a chain saw safely if you plan to use a chain saw to trim trees now or remove debris after a storm.
- Sign up for JCC Alert at www.jccalert.org to receive important emergency alerts, notifications and updates on your cell phone, email, and more.

When a storm threatens:

- Watch JCC TV48 on Cox Cable for information.
- Visit www.jccEgov.com.
- Listen to WMBG 740 AM and The Tide 92.3 FM for James City County specific emergency information including evacuation and shelter information.
- Call the County’s Emergency Hotline for recorded information, 875-2424.

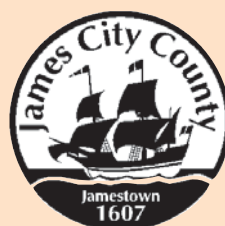
- Plan to shelter with family or friends if you are unable to remain in your home. If you have nowhere else to go, James City County and the City of Williamsburg operate a joint shelter at the James City/Williamsburg Community Center, 5301 Longhill Road, 259-4200. Other shelters may open as needed and will be announced.

During the storm:

- Stay away from windows and doors.
- Do not go outside for any reason until the all clear has been announced.
- Listen to WMBG 740 AM and the Tide 92.3 FM for regular County updates.
- Stay calm and reassure children that the storm will pass.

After the storm:

- Wait for the all clear to be announced on local media – even after the worst of a hurricane has passed, danger may still exist from tornadoes and thunderstorms.
- Emergency workers will immediately begin to assess damage and initiate repairs to power lines and other critical services. Do not call to report damage unless it is life-threatening. Unnecessary calls can jam phone lines and may interfere with critical calls for emergency response services.
- Wear sturdy shoes and watch out for damaged trees, power lines, glass and other debris when venturing out to check your property. Use extreme caution and watch for puddles of water which can become electrified due to downed power lines.
- Monitor radio and television for updates and when delivery can be resumed, read local newspapers for daily updates.
- Watch JCC TV48
- Visit www.jccEgov.com



Do I need to evacuate?

James City County residents are not in storm surge evacuation zones, however, evacuation orders may be issued for low-lying areas prone to flooding and for those in mobile homes. If directed to evacuate, please do so as quickly as possible. If you wait until conditions deteriorate, you may not get out and public safety personnel may not be able to help you.

Special needs assistance

Elderly or disabled County residents should call James City County at 259-3171 NOW for assistance in developing personal hurricane plans. This is a voluntary service and is confidential. If you need help in order to evacuate or require other services, this service will help you identify and register for appropriate assistance.

Drinking water

- The Health Department, James City Service Authority, or Newport News Waterworks will notify residents if public water supplies are determined unsafe and precautions are necessary.
- Generally, residents living in the Grove and Kingsmill areas receive their water from Newport News Waterworks. Check your water bill to verify who supplies your water.

Useful phone numbers:

- JCC Emergency Hotline 875-2424
- JCC Emergency Management . . . 564-2140
- Dominion Power 1-888-667-3000
- Water/Sewer (7 a.m.-3:30 p.m.) . . 229-7421
After Hours 566-0112
- Emergency Management 564-2140
- VDOT 1-800-367-7623
- Virginia Natural Gas 1-866-229-3578

Helpful websites:

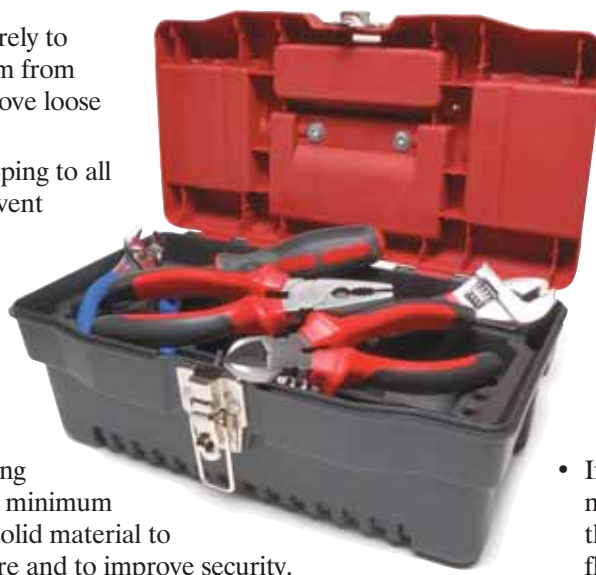
- www.jccEgov.com
- www.jccalert.org
- www.vdem.state.va.us
- www.readyvirginia.gov



Preparing your home before the storm

Fix-it Yourself:

- Fasten exterior items securely to your home to prevent them from becoming flying debris. Move loose items indoors.
- Caulk/install weather stripping to all doors and windows to prevent wind from entering.
- Install impact-resistant shutters OR have cut-to-fit boards and mountings ready for all windows and doors.
- Make all entry doors impact-resistant by installing head and foot bolts with a minimum one-inch bolt length into solid material to guard against wind pressure and to improve security.



Fix-it with some help:

- Properly brace garage doors and tracks to meet impact-resistant criteria. (Approximately 80% of residential hurricane damage starts with wind entry through garage doors.)
- Brace the roof gable end framing with interior horizontal and vertical beams to strengthen the gable against strong winds.
- If you have a fuel tank, it needs to be anchored to resist the force of floodwaters and flotation.

Don't Be Caught in the Dark

Dek Generators **Coleman Lanterns**
Ace Batteries **Coleman Cookstoves**
Ace Flashlights **Weber Gas Grills**

4 Locations To Serve You

- Williamsburg Shopping Center, 1230 Richmond Road 229-1900
- 12490 Warwick Blvd., Newport News 594-9890
- Gov's Green Shopping Center, 4511 John Tyler Hwy. 220-9362
- 2098 Nickerson Boulevard, Hampton 850-0544

Monday - Saturday, 7:30 am - 8 pm; Sunday, 9 am - 5 pm

James City County JCCAlert.org

Check us out on Facebook, Twitter, and YouTube.

James City County Are You Ready?

Now is the time for you and your family to be Hurricane Prepared.

For the latest hurricane information:

- readyvirginia.gov
- jccEgov.com
- JCC TV on Cox Cable Channel 48
- Emergency Hotline 875-2424