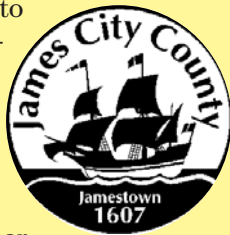




## James City County emergency information and phone numbers

### At the beginning of hurricane season:

- List everything you need to protect from a storm: you, your family, pets, home, cars and boats. Be sure your hurricane plan addresses everyone and everything including pets and property. Enlist the help of other family members and friends to help develop your plan, prepare your home, and secure supplies.
- James City County is not in a hurricane evacuation zone so with few exceptions, you should prepare your home and have the supplies necessary to ride out the storm at home. Be sure to trim trees, make structural reinforcements, and remove items that could become projectiles in high winds. Have shutters to protect windows and glass doors.
- If you live in a low-lying area near the water or in an area known to flood from fresh-water rains, live in a mobile home or believe your home is not able to weather the storm, make plans to evacuate to the home of family or friends in the area.
- Identify friends and family with whom you can shelter if you do not believe it is safe to stay in your home. Be sure they know you intend to shelter with them and that you plan together to ensure enough supplies.
- If you must evacuate your home, your alternate location should be as close to home as possible. In a regional evacuation, tens of thousands of cars may be passing through James City County while many will seek safety here. Your plan should involve the least amount of driving possible.
- If you have special medical needs and are unable ride out a storm at home or require electricity to support medical equipment, speak with your doctor and caregivers now. Call James City County at 259-3171 for assistance in making a special needs plan.
- If you have pets, make plans for them now. Under no circumstances are pets safe outside in hurricane conditions. Have your pet micro-chipped in case they become separated from you during or after the storm, and make sure their shots and tags are up to date. If you are relocating make sure your pets are crated and you have proof of shots and ownership. Have a recent picture of you with your pet.
- Be capable of sheltering in place for up to two weeks with enough food, water, medication, diapers and other hygiene supplies, and pet supplies for everyone in your household. Be sure to have foods that don't require cooking in case you lose power for an extended period of time.
- If you plan to use a chain saw to trim trees now or remove debris after a storm make sure you have



all required safety gear and take a class in how to operate a chain saw safely. After every hurricane event, deaths and injuries occur because people failed to have the proper training, safety gear, or ignore safety precautions. Call any of the local home improvement or hardware outlets to see when they will offer a class.

- Make copies of critical documents such as identification, financial, insurance, ownership, marriage, birth/adoption and other important papers. Save this information on a flash drive you can take with you or have a friend or relative retain the copies in an unopened envelope in case you need it. You can also upload scanned documents and email them to yourself to be opened later if necessary.
- Be sure your family and friends outside of James City County know about your hurricane plans. Designate someone outside of the area to be contacted in case they are unable to reach you. You will only have to worry about calling one person with updates.

### When a storm threatens:

- Watch JCC TV48 on Cox Cable for information.
- Visit [www.jccEgov.com](http://www.jccEgov.com).
- Listen to WMBG 740 AM and The Tide 92.3 FM for James City County specific hurricane emergency information including evacuation and shelter information.
- Call the James City County's Emergency Hotline for recorded information, 875-2424.
- Plan to shelter with family or friends if you are unable to remain in your home. If you have nowhere else to go, James City County and the City of Williamsburg operate a joint shelter at the James City/Williamsburg Community Center, 5301 Longhill Road, 259-4200. Other shelters may open as needed and will be announced.

### During the storm:

- Stay away from windows and doors
- Do not go outside for any reason until the all clear has been announced.
- Listen to WMBG 740 AM and the Tide 92.3 FM for regular County updates.
- Stay calm and reassure children that the storm will pass.

### After the storm:

- Wait for the all clear to be announced on local media – even after the hurricane or tropical storm winds and rains die down, danger may still exist from tornadoes and thunderstorms.
- Emergency workers will immediately begin to assess damage and initiate repairs to power lines and other critical services. Do not call to report damage unless it is life-threatening. Unnecessary

calls can jam phone lines and may interfere with critical calls for emergency response services.

- Wear sturdy shoes and watch out for damaged trees, power lines, glass and other debris when venturing out to check your property. Use extreme caution and watch for puddles of water which can become electrified due to downed power lines.
- Monitor radio and television for updates. Once delivery is resumed, read local newspapers for daily updates.
- Watch JCC TV48
- Visit [www.jccEgov.com](http://www.jccEgov.com)

### Do I need to evacuate?

James City County is not a storm surge evacuation area, however, evacuation orders may be issued for low-lying areas prone to flooding and for those in mobile homes. If directed to evacuate, please do so as quickly as possible. If you wait until conditions deteriorate, you may not get out and public safety personnel may not be able to help you.

### Special needs assistance

Elderly or disabled County residents should call James City County at 259-3171 NOW for assistance in developing personal hurricane plans. This is a voluntary service and is confidential. If you need help in order to evacuate or require other assistance, this service will help you identify and register for appropriate assistance.

### Drinking water

- The Health Department, James City Service Authority, or Newport News Waterworks will notify residents if public water supplies are determined unsafe and precautions are necessary.
- Generally, residents living in the Grove and Kingsmill areas receive their water from Newport News Waterworks. Check your water bill to verify who supplies your water.

### Useful phone numbers:

- JCC Emergency Hotline 875-2424
- JCC Emergency Management 564-2140
- Dominion VA Power 1-888-667-3000
- Water/Sewer (7 a.m. – 3:30 p.m.) 229-7421, (after hours) 566-0112
- Citizen Inquiry (after EOC activation) 566-4315
- VDOT 1-800-367-7623
- Virginia Natural Gas 1-877-572-3342

### Helpful websites:

- [www.vdem.state.va.us](http://www.vdem.state.va.us)
- [www.readyvirginia.gov](http://www.readyvirginia.gov)
- [www.redcross.org](http://www.redcross.org)

## Know the difference...

### Watch:

Hurricane conditions are possible in the specified area of the watch, usually within 36 hours.

### Warning:

Hurricane conditions are expected in the specified area of the warning, usually within 24 hours.

## 2009 Hurricane Names

Ana	Henri	Odette
Bill	Ida	Peter
Claudette	Joaquin	Rose
Danny	Kate	Sam
Erika	Larry	Teresa
Fred	Mindy	Victor
Grace	Nicholas	Wanda



The City of Williamsburg is StormReady® in the event of a hurricane

Are you?

Williamsburg is the first community in the Historic Triangle certified StormReady® by the National Weather Service.

Follow the instructions in this Guide so you, too, can be



[www.williamsburgva.gov](http://www.williamsburgva.gov)  
[www.stormready.noaa.gov](http://www.stormready.noaa.gov)

Do You Know Where To Turn To When You Need

## Emergency Information?



WILLIAMSBURG'S RADIO STATION

Powered by an industrial generator in partnership with The City of Williamsburg and James City County

**WMBG AM 740**

will be on the air with up-to-the-minute information you need in times of trouble.

Tune in to **WMBG AM 740** everyday and enjoy "The Greatest Music Ever Recorded" from your favorite artists like Frank Sinatra, Glenn Miller, Elvis and so many more...