

REPORT CARD

Year Ending June 2011

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OVERVIEW *from Steven W. Hicks, Development Manager*

DEVELOPMENT MANAGEMENT – This year our customers shared with us that our employees are very knowledgeable and responsive in meeting their needs, evidenced by a customer service grade of “A” in each division. To grow on our success, we have reviewed our organizational structure and focused existing resources to support the County’s mission. To make it easier for the community to understand what we do and who to contact, the names of some divisions have changed. Code Compliance has become Building Safety and Permits, and Environmental is now Engineering and Resource Protection. Zoning has become Zoning Enforcement and is now a separate division within Development Management. There has also been a realignment of duties so that General Services will be responsible for County infrastructure, while Development Management will be responsible for infrastructure for private development projects as well as dam safety inspections, floodplain, and watershed management studies. As we look to the future, we continue to review processes and seek efficiencies that will allow us to be more business friendly and responsive to the needs of our community.

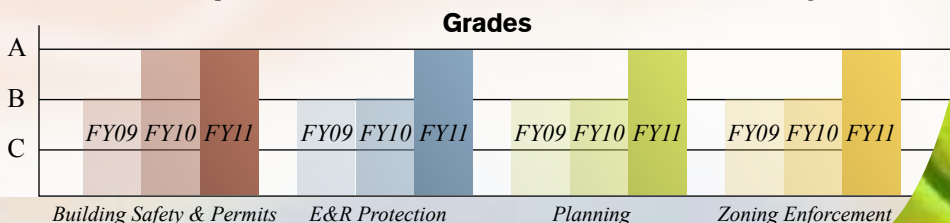
Building Safety and Permits experienced major personnel changes in FY11 with the departure or retirement of many experienced personnel. Under the leadership of a new Director, the division unveiled a series of innovations, including a regionally acclaimed electronic plan review method and the beginning of implementing wireless technology to communicate inspection results from the field.

Engineering and Resource Protection successfully demonstrated County compliance with state Chesapeake Bay Preservation Act and Regulations following a Phase III Advisory Review and a Full Compliance Review. Moving forward, the division focused on reviewing internal processes to ensure services are being provided efficiently. The division, along with the Stormwater Division, prepared watershed management plans for Gordon Creek and Mill Creek, which provide incentives to landowners while enhancing stewardship over the regional environment.

Planning has focused on its responsibility to be more business friendly while preserving the County’s historical identity and superior quality of life through implementation of the 2009 Comprehensive Plan. Planning is currently conducting a full review of the Zoning and Subdivision Ordinances. To engage stakeholders throughout the update process, the County established a website to solicit comments and hosted multiple civic engagement sessions. Updating the Subdivision and Zoning Ordinances is scheduled to conclude in March 2012.

Zoning Enforcement has taken a more proactive approach to addressing violations with a series of initiatives, including widening its search for distressed properties and inoperable vehicles, encouraging all citizens to maintain their properties. The division has also begun working with Building Safety and Permits as well as Housing and Community Development to identify zoning violations and unsafe or blighted structures.

Transportation continues to focus on maximizing available funds to advance projects that improve road capacity and quality of life. The Skiffes Creek Connector, crucial to resolving Grove area transportation issues, was endorsed by the Hampton Roads Transportation Planning Organization with a \$10 Million commitment. Both the Skiffes Creek Connector and the Route 60 Relocation and Upgrading projects are positioned to receive additional funding required for completion. In addition, the Monticello Avenue improvements acquired full funding. The Board of Supervisors also updated the County’s Secondary Six-Year Plan to provide for needed future improvements on Croaker Road, Olde Towne Road, and Longhill Road.



FY11 Development Management Total Budget – \$3.38M



- Building Safety and Permits
- Development Management
- Engineering and Resource Protection
- Planning and Zoning Enforcement

FY11 Development Cases

- Williamsburg Pottery
- Busch Gardens Expansion
- Tractor Supply Company
- Williamsburg Crossing Car Wash
- Williamsburg Place
- Forest Heights Redevelopment
- Mid County Park Redevelopment
- Oinkers Restaurant
- Agricultural and Forestal District renewals and additions
- Martin’s Fuel Center
- Cranston’s Mill Pond
- St. Bede Catholic Church Mausoleum

FY11 Highlights

Building Safety and Permits

- Reviewed new police headquarters (design/build) from schematic design phase through issuance of a temporary Certificate of Occupancy.
- Created an electronic site and building plans database for use by the Police and Fire department during emergencies.
- Streamlined electronic plan review including submittal and response processes.
- Significant buildings under construction include the Williamsburg Pottery, Diamond Healthcare, Busch Gardens 2012 Expansion, Freedom Park Interpretive Center, Jamestown High Auxiliary Gym, and the JCSA administration building.

Engineering and Resource Protection

- Completed 391 plan reviews.
- Performed 3897 inspections.
- Processed 112 Chesapeake Bay exceptions.
- Presented 36 cases to Wetlands and Chesapeake Bay boards.
- Applied Special Stormwater Criteria in Powhatan and Yarmouth Watersheds.

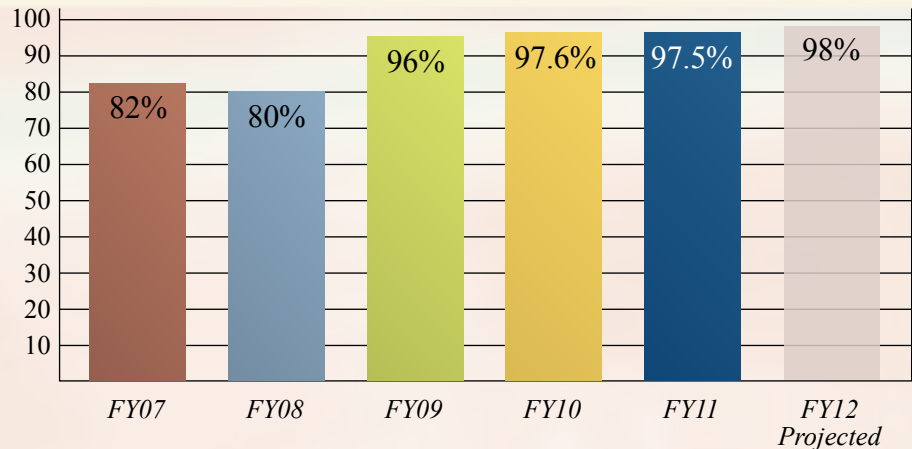
Planning

- Improved performance on Development Management Survey to an "A" while reducing staffing levels and meeting customers' expectations.
- Progressed through the update of the Zoning Ordinance, with major update elements including development standards, landscaping green building, wireless communications, housing, rural lands, Economic Opportunity zoning, Business Climate Task Force recommendations, sidewalk and multi-use trail master plan,

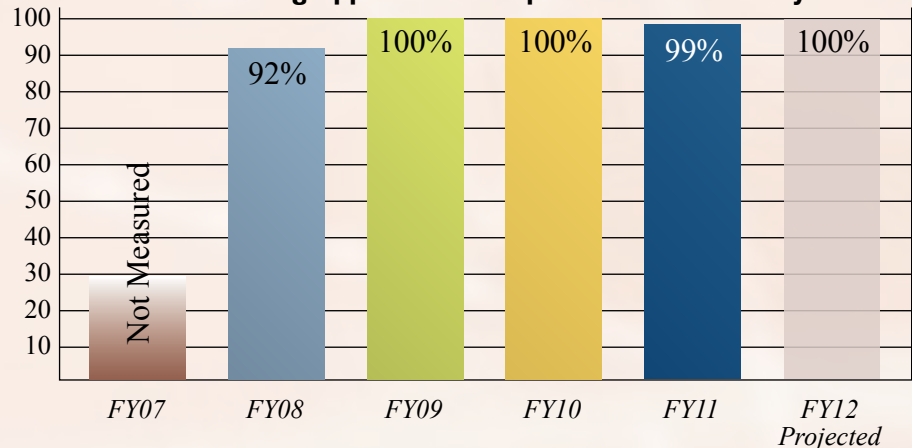
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HOW WE MEASURED UP

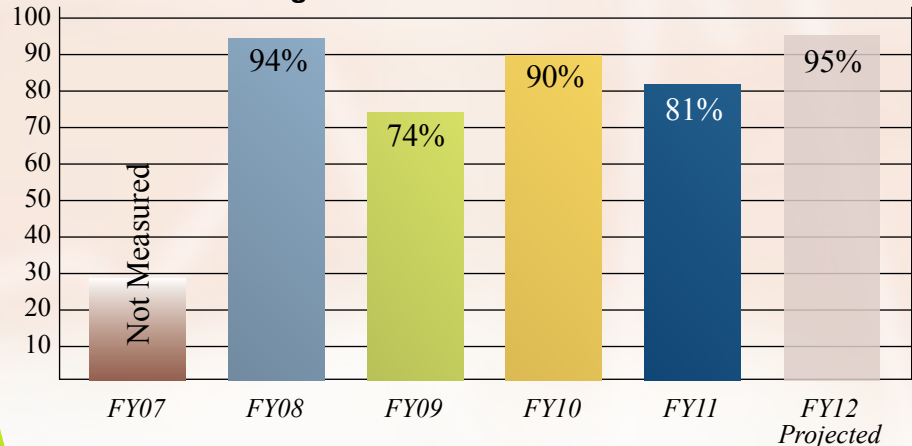
% of Engineering and Resource Protection Plans Reviewed Within 30 Days



% of Planning Applications Responded Within 30 Days



% of Zoning Violations Resolved Within Six Months



Planning's FY11 Highlights
continued

subdivision ordinance, and traffic, environmental, fiscal, and cumulative impacts.

- Began a feasibility study of Transfer of Development Rights, which included a public forum to collect community feedback.
- Planners Leanne Reidenbach and Jason Purse attained AICP certification.
- Developed an interactive Comp Plan Implementation Schedule website which allows community members to sort Comp Plan goals, strategies, and actions in a variety of ways.

Zoning Enforcement

- Issued 152 sign permits.
- Reviewed 613 residential site plans.
- Pursued 1 court action.
- Responded to 865 zoning inquiries.

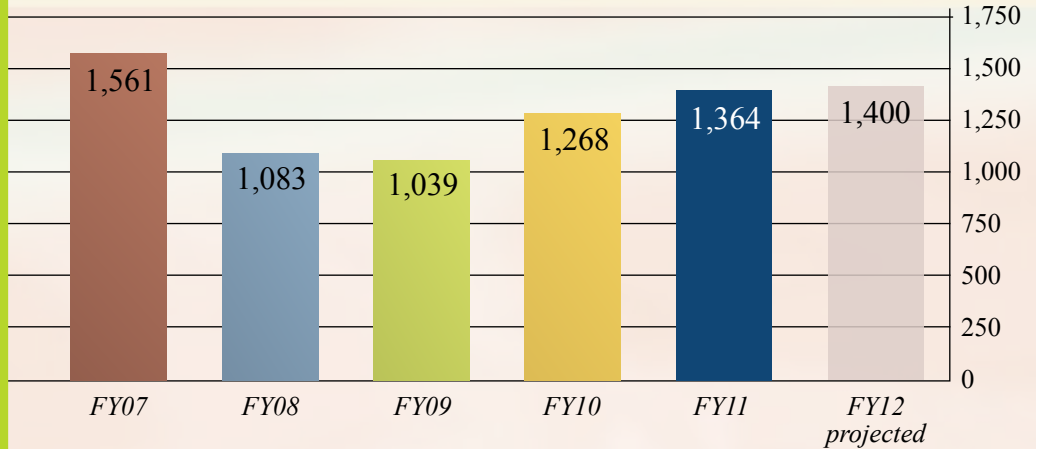
Transportation

- Skiffes Creek Connector (\$35M)
- Route 60 Relocation and Upgrade (\$78M)
- Monticello Avenue (\$2.8M)
- Ironbound Road Widening (\$14M)
- Longhill Road/Centerville Road (\$900,000)
- Old News Road (\$525,000)
- Croaker Road/Multipurpose Trail (\$12.55M)
- Longhill Road Widening (\$11.8M)
- Olde Towne (\$2.55M)
- Route 199 and Route 5 Turn Lane Improvements (\$1M)
- Mooretown Road Corridor Study (\$400,000)
- Toano Sidewalk and Landscaping Improvements (\$83,000)
- Safe Routes to School – James River Elementary (\$126,000)
- Williamsburg Airport Access Road Improvement (\$500,000)

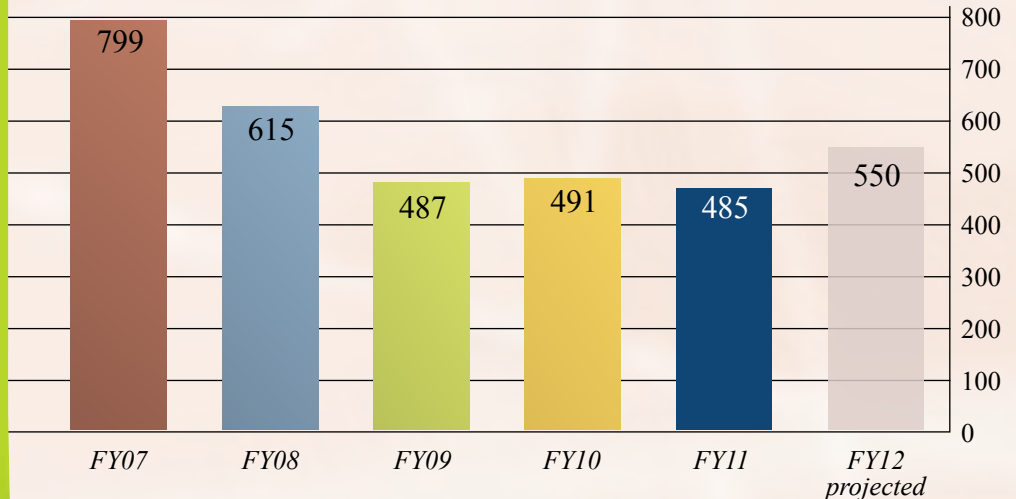
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Building Safety and Permits

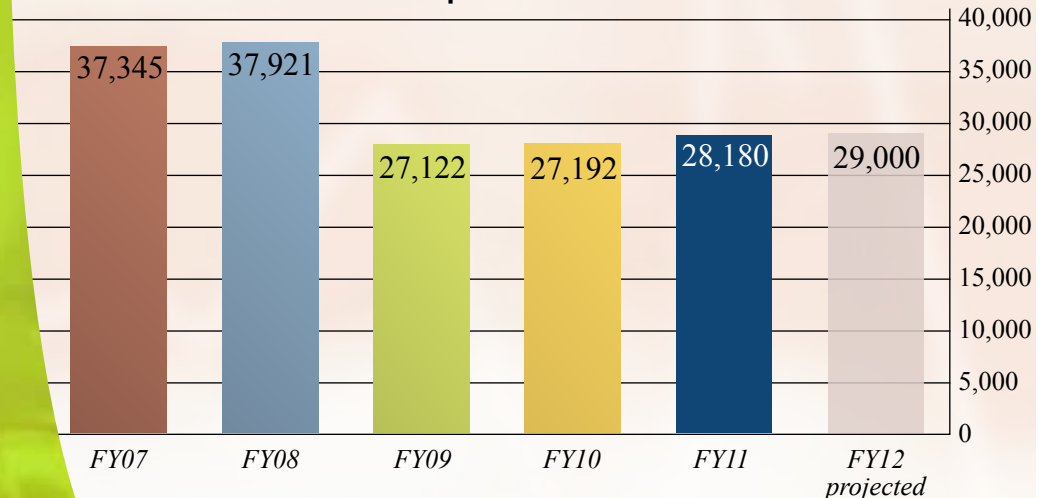
of Residential Plan Reviews



of Commercial Plan Reviews

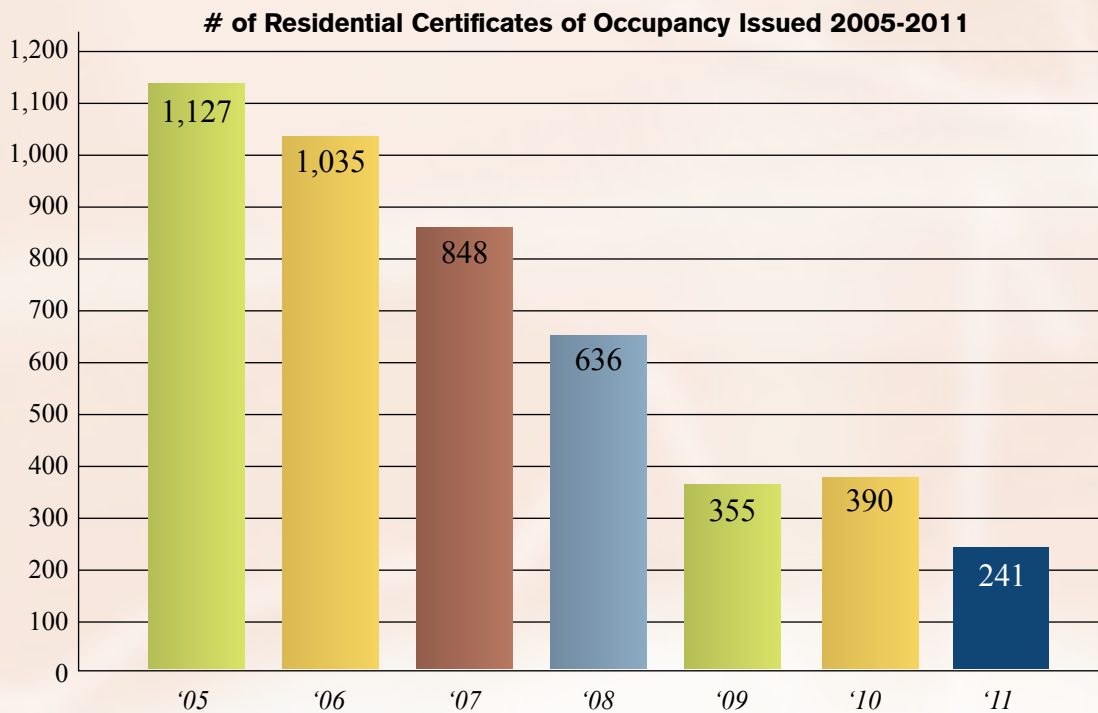
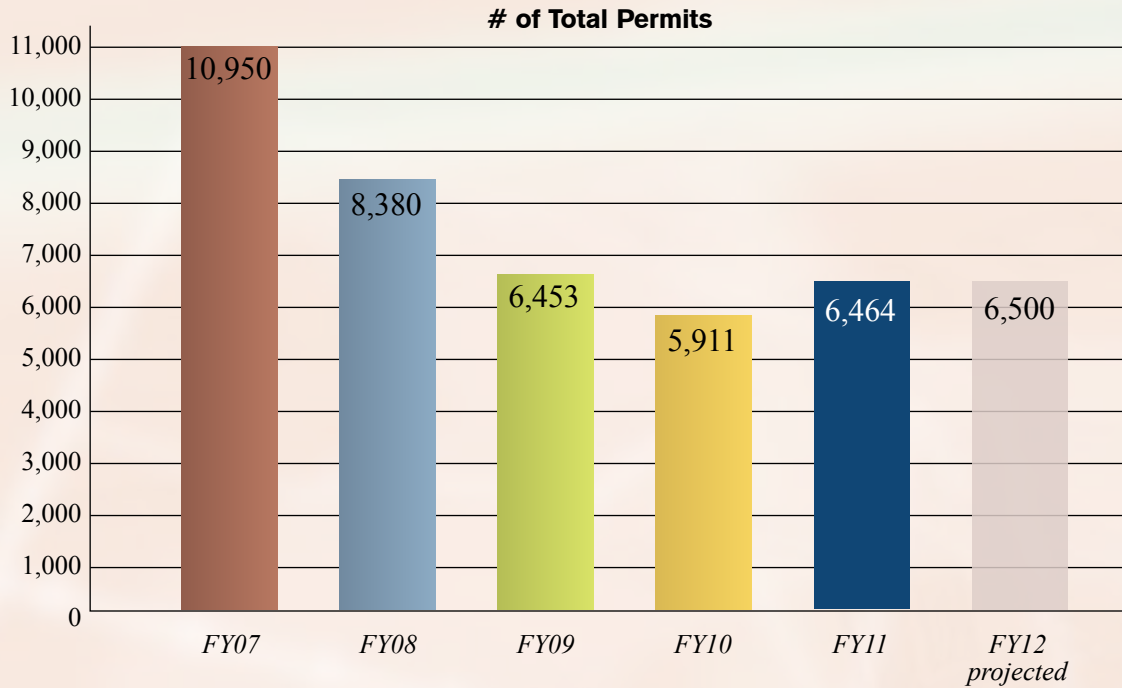


of Inspections Performed



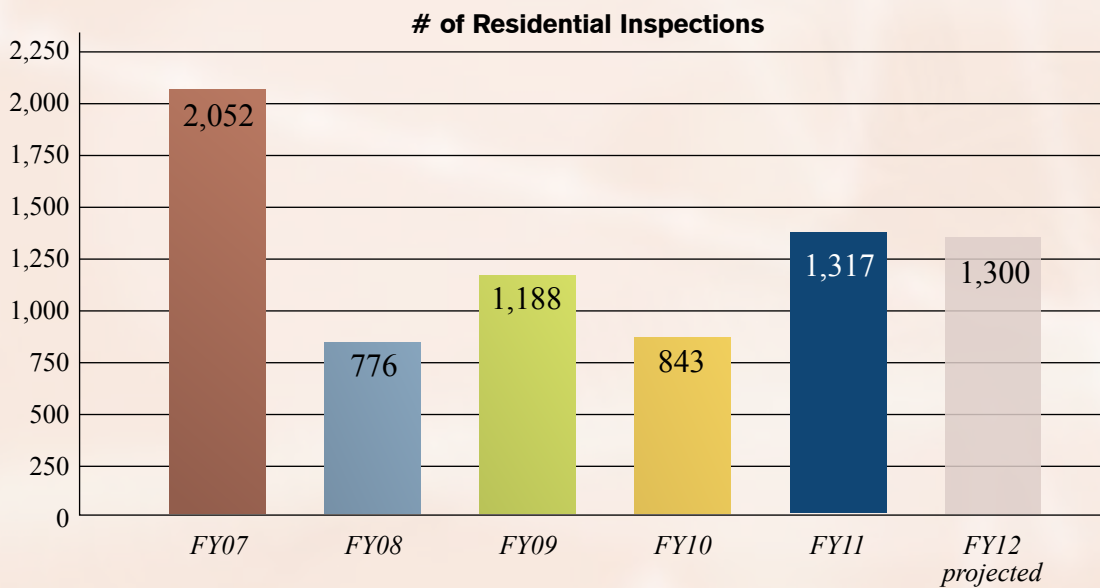
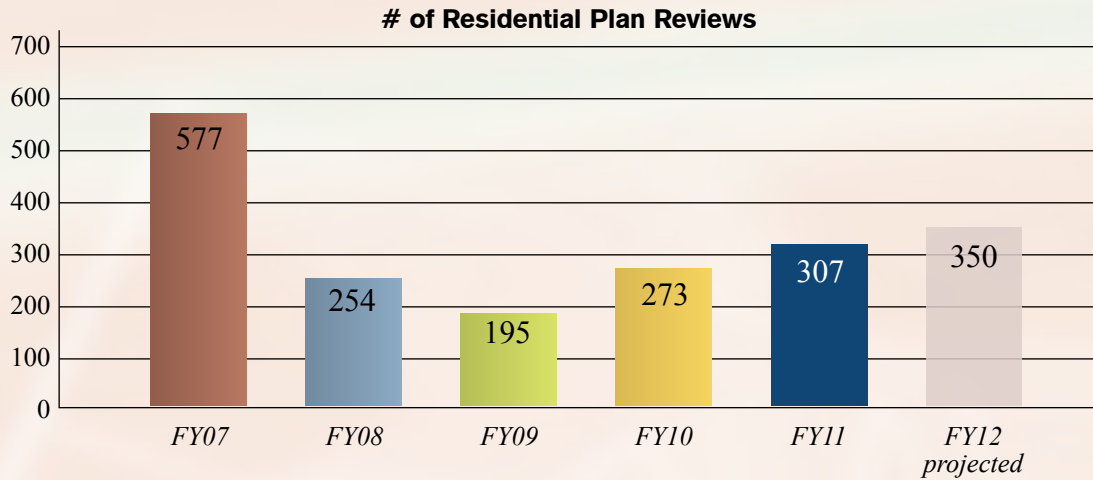
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Building Safety and Permits



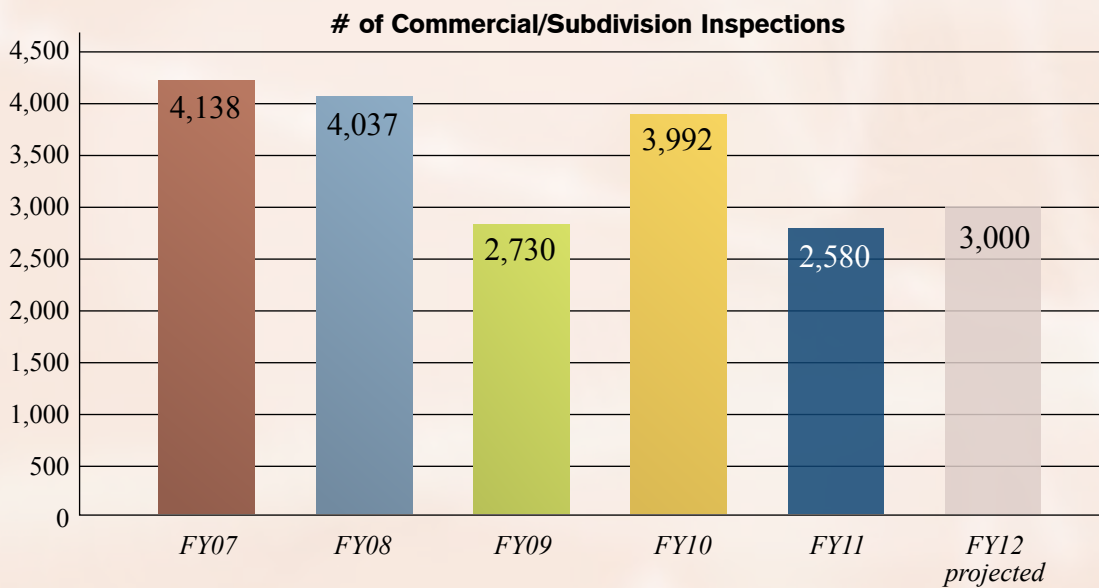
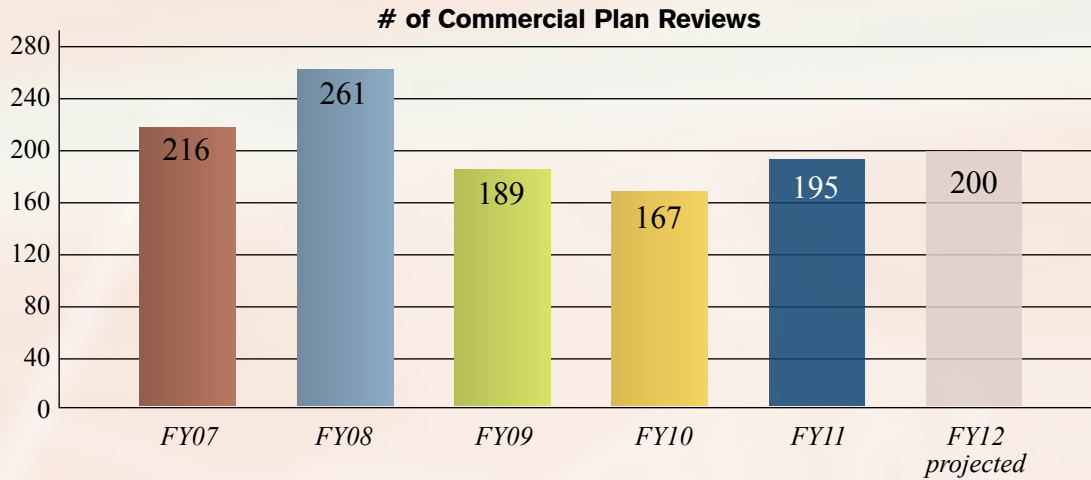
HOW WE MEASURED UP

Engineering and Resource Protection



HOW WE MEASURED UP

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HOW WE MEASURED UP

Planning and Zoning

