

SECTION 15. TERMINATION OF UTILITY SERVICE

- A. Causes for termination. Utility service, after proper notice as required by these Regulations, shall be terminated for the following causes:
1. Nonpayment of utility charges due.
 2. Contamination of the water supplied by the Utility when caused by an appliance or apparatus of the customer.
 3. Service to a customer is of such magnitude or such character that utility service to other customers is adversely affected.
 4. Failure to protect and maintain the water service pipe or building sewage drain on the property of the customer in a condition satisfactory to the Authority.
 5. For tampering or altering by the customer, or others with the knowledge of the customer, with any meter, service connection, water service line, sewer service line, curb stop, seal or any other appliance or apparatus of the Authority which controls or regulates the customer's water supply.
 6. Failure to provide to employees of the Authority free and reasonable access to the premises served, or for obstructing ingress to the meter or other appliances which control or regulate the customer's water supply.
 7. Failure to correct a backflow or cross-connection violation as required by the Waterworks Regulations of the Virginia Department of Health or the Virginia Uniform Statewide Building Code, as the same may be in effect from time to time.
 8. Failure to comply with these Regulations.
 9. For fraud or abuse, including the nondisclosure of information on the "Application for Service and Contract," or any false statement or misrepresentation.
 10. Negligent or wasteful use of water during periods when restrictions on consumption are imposed to conserve water.
 11. For revocation or suspension of the Permit issued by the Hampton Roads Sanitation District.
- B. Other action. Termination of utility service to any premises for any cause shall not prevent the Authority from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.

- C. Payment required before service restored. When utility service to a customer has been terminated for any of the above causes, other than temporary vacancy of the premises, it shall be restored only after the conditions, circumstances, or practices which caused the utility service to be terminated are corrected to the satisfaction of the Authority and upon payment of all utility charges due and payable by the customer in accordance with these Regulations. Where applicable, the provisions of Section 6 shall be observed.

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