

Hurricane Preparedness in the City of Williamsburg

For information before the storm:

- Go to the City's website: www.williamsburgva.gov. Click on "Emergency Preparedness" in top, right corner of home page.
- Watch WMSBG Channel 48 for City of Williamsburg bulletins.
- Watch weather advisory television channels to track storm.
- Call 220-6161, the City's Human Services Department, for special needs assistance.
- Call 221-4000 or access website (www.wm.edu) for information regarding the College of William and Mary, and call 229-1000 or access website (www.cwf.org) regarding Colonial Williamsburg Foundation.



Other useful emergency preparedness websites:

- American Red Cross: www.redcross.org
- Virginia Department of Emergency Management: www.vdes.state.va.us/
- Virginia Department of Health: www.vdh.state.va.us
- Federal Emergency Management Agency: www.fema.gov
- U.S. Department of Homeland Security: www.ready.gov

Actions to take before the storm:

- Prepare to "shelter in place" with provisions enough to live without power, public drinking water and other public services for at least a week.
- Locate your regional shelter. The City of Williamsburg operates a shelter at the Quarterpath Recreation Center, 202 Quarterpath Road, 259-3760. Call 259-7200 for information.
- Learn your evacuation routes. The City of Williamsburg is a host jurisdiction during an evacuation of coastal areas. If citizens need to evacuate, Interstate 64 and Route 60 West are the primary routes to leave the City.
- Know your Neighborhood Response Team (NRT). The NRT are trained citizen volunteers in your neighborhood who assist City officials during emergencies. For more information, contact Human Services Director Peter Walentisch at 220-6161 or go to the City's website www.williamsburgva.gov and click on "Emergency Preparedness."

During the storm:

- Call 911 for Police, Fire, or Emergency Medical response.
- Listen to WMBG 740 AM radio for local information during power outages.
- To contact the City's Emergency Operations Center (EOC) call 259-7200.

After the storm:

- Listen to WMBG 740 AM radio for local information during power outages.
- Read The Virginia Gazette or Daily Press for daily updates.
- Call the City Emergency Operations Center at 259-7200 to report disaster conditions needing City response.
- Contact your Neighborhood Response Team Captain if you need the help of trained neighbors.
- Watch City Channel WMSBG 48 and/or access the City website at www.williamsburgva.gov, when power is available.

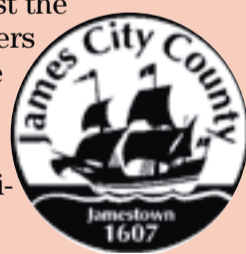
Useful phone numbers:

- Police non-emergency: 220-2331
- Fire non-emergency: 220-6220
- Public Works: 220-6140 (After hours 220-6196)
- Building Inspection/Code Compliance: 220-6254
- City Manager's Office: 220-6100
- Human Services Department: 220-6161
- Dominion VA Power: 1-888-667-3000
- Virginia Natural Gas: 1-877-572-3342
- Cox Communications: 1-757-224-1111
- Verizon Telephone: 1-800-275-2355
- Cavalier Telephone: 1-800-683-3944

James City County emergency information and phone numbers

At the beginning of hurricane season:

- List everything you need to protect from a storm: you, your family, pets, home, cars and boats. Be sure your hurricane plan addresses everyone and everything including pets and property. Enlist the help of other family members and friends to help prepare your plan and secure supplies.
- Create a personalized hurricane plan at www.OneStorm.org.
- Sign up for emergency information updates at www.jccEgov.com/subscribe
- Prepare to "shelter in place" with enough food, water, medication and other supplies to live without water or power for at least two weeks
- Identify friends and family with whom you can shelter if you do not believe it is safe to stay in your home.
- Call James City County at 259-3171 for special needs assistance. If you have special medical needs, contact your physician for special instructions.
- Trim trees, consider window protection and make other structural reinforcements now.
- Acquire all safety gear and take a class in how to operate a chain saw safely if you plan to use a chain saw to trim trees now or remove debris after a storm.



- Call the County's Emergency Hotline for recorded information, 875-2424.
- Plan to shelter with family or friends if you are unable to remain in your home. If you have nowhere else to go, James City County and the City of Williamsburg operate a joint shelter at the James City/Williamsburg Community Center, 5301 Longhill Road, 259-4200. Other shelters may open as needed and will be announced.

During the storm:

- Stay away from windows and doors
- Do not go outside for any reason until the all clear has been announced.
- Listen to WMBG 740 AM and the Tide 92.3 FM for regular County updates.
- Stay calm and reassure children that the storm will pass.

After the storm:

- Wait for the all clear to be announced on local media – even after the worst of a hurricane has passed, danger may still exist from tornadoes and thunderstorms.
- Emergency workers will immediately begin to assess damage and initiate repairs to power lines and other critical services. Do not call to report damage unless it is life-threatening. Unnecessary calls can jam phone lines and may interfere with critical calls for emergency response services.
- Wear sturdy shoes and watch out for damaged trees, power lines, glass and other debris when venturing out to check your property. Use extreme caution and watch for puddles of water which can become electrified due to downed power lines.
- Monitor radio and television for updates and when delivery can be resumed, read local newspapers for daily updates
- Watch JCC TV48
- Visit www.jccEgov.com

When a storm threatens:

- Watch JCC TV48 on Cox Cable for information.
- Visit www.jccEgov.com.
- Listen to WMBG 740 AM and The Tide 92.3 FM for James City County specific emergency information including evacuation and shelter information.

Do I need to evacuate?

James City County residents are not in storm surge evacuation zones, however, evacuation orders may be issued for low-lying areas prone to flooding and for those in mobile homes. If directed to evacuate, please do so as quickly as possible. If you wait until conditions deteriorate, you may not get out and public safety personnel may not be able to help you.

Special needs assistance

Elderly or disabled County residents should call James City County at 259-3171 NOW for assistance in developing personal hurricane plans. This is a voluntary service and is confidential. If you need help in order to evacuate or require other services, this service will help you identify and register for appropriate assistance.

Drinking water

- The Health Department, James City Service Authority, or Newport News Waterworks will notify residents if public water supplies are determined unsafe and precautions are necessary.
- Generally, residents living in the Grove and Kingsmill areas receive their water from Newport News Waterworks. Check your water bill to verify who supplies your water.

Useful phone numbers:

- JCC Emergency Hotline 875-2424
- JCC Emergency Management 564-2140
- Dominion VA Power 1-888-667-3000
- Water/Sewer (7 a.m. – 3:30 p.m.) 229-7421, (after hours) 566-0112
- Citizen Inquiry (after EOC activation) 566-4315
- VDOT 1-800-367-7623
- Virginia Natural Gas 1-877-572-3342